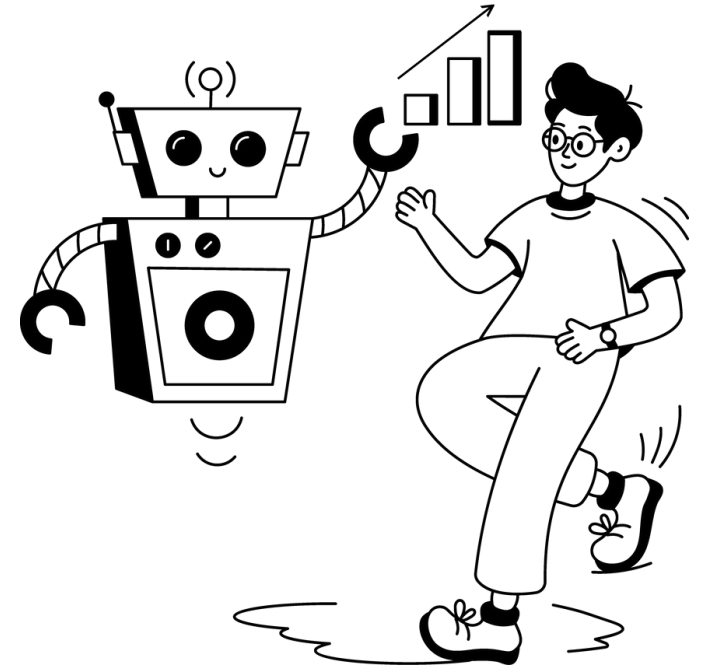
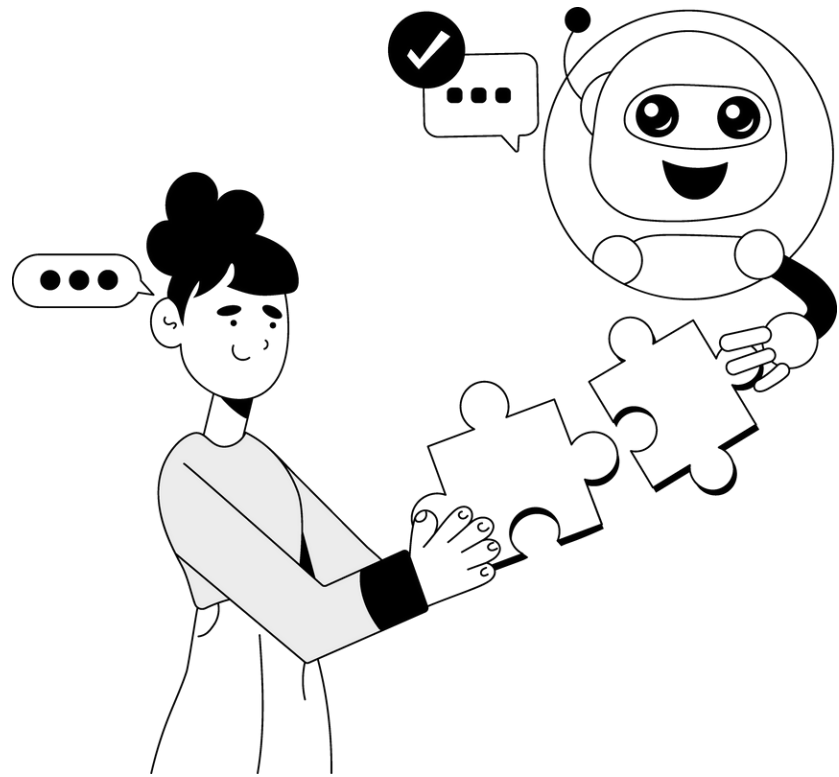


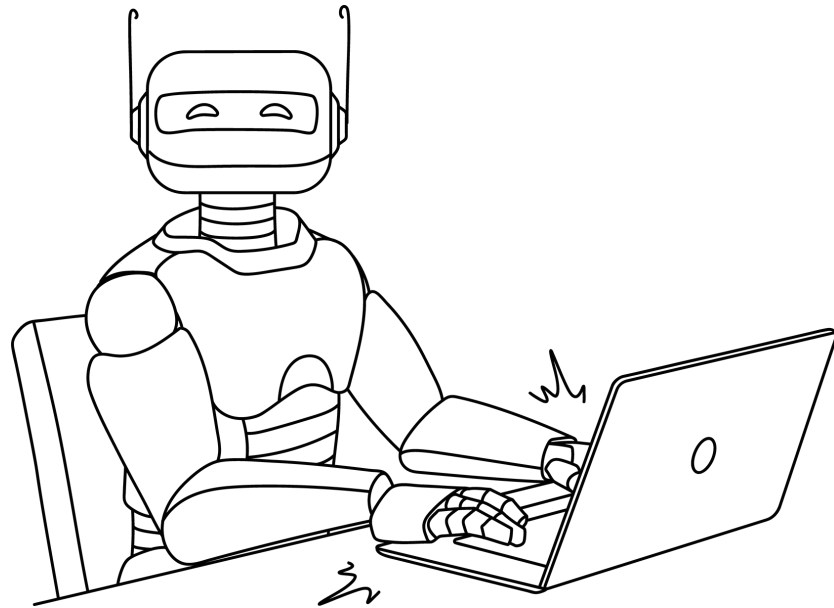
Accelerated Operational Tasks at a **Non-Profit** Financial Institution with RPA





A Robotic Process Automation Case Study

A member-centric credit union, committed solely to serving the community in southern Illinois marked its first foot on process automation with Zuci RPA experts.



Problem Statement

Our client, a not-for-profit financial institution functioning as a cooperative for over 80 years, traditionally engaged in manual clean-up of loan funding applications. This labor-intensive process consumed a part of employee working hours. To transition away from this manual approach, they desired to seek the help of process automation bot to streamline the clearing up of the loan funding applications. As part of their first digital step, they reached out Zuci RPA team to leverage the combined domain knowledge and technical expertise.

Business Goals

01

Automate the clean-up process for loan funding applications.

02

Minimize the need for manual involvement in removing duplicate entries.

03

Free employees from routine tasks, allowing them to focus on more high-level work.

04

Expedite the clean-up process to maintain system behavior.

RPA Implementation Roadmap

For our client to know RPA in real life scenario, we structured our roadmap in the following way.

Requirement Discussion

Our RPA team dedicatedly spent time to understand the existing workflow for eliminating piled up loan funding applications from the system.



Design and Development

Utilizing MS Power Automate, our team designed and developed RPA bots capable of managing both direct and indirect funding loan applications.



Acceptance Testing

Proceeding further, dev team shares output to be validated and incorporated received suggestions.



Production Deployment

Executing unattended runs consistently for a week with an ongoing focus on continuous monitoring.



Tech Stack



Quantifiable Outcomes

Before



After



**Direct
Funding**

Process time consumption



Process time consumption



**Indirect
Funding**

Process time consumption



Process time consumption





Switching to a digital workflow approach is still within your reach. Get in touch with Zuci's RPA experts to discover your digital capabilities.

30-min free consultation →

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